(May 1995)

(See Policy 7790 Emergency Incident Information and Intelligence)
(See Policy 7791 Information and Intelligence Defined)

The information element primarily involves processing incident information of general interest for external (public) distribution. Intelligence combines incident and resource status reports with other relevant information as decision support tools for strategic planning purposes of the Incident Commander and others in the command and control chain.

Initially, the ECC is the primary information contact point both externally and internally (within the department). When an increase in demands for information inhibits incident processing, the information element should be established as a separate function staffed as necessary to handle the workload.

NOTE: <u>Internal</u> information serves to keep personnel aware of operational conditions, planning possibilities, incident status, and general information. <u>External</u> information involves all forms of public information, including requests from individuals, newspapers, radio stations, television stations, other agencies, and cooperators.

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